1 IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF OKLAHOMA 2 3 AUDREY MYERS, Personal Representative of the Estate of 4 MICHAEL EDWIN SMITH, now deceased, 5 Plaintiffs,) No. 17-CV-90-RAW 6 vs. 7 BOARD OF COUNTY COMMISSIONERS OF MUSKOGEE COUNTY; ROB FRAZIER, 8 SHERIFF OF MUSKOGEE COUNTY, in his) Official Capacities; TURN KEY 9 HEALTH CLINICS, LLC; and DOES II through XX; 10 Defendants. 11 12 13 VIDEOTAPED DEPOSITION OF 14 CHARLES STANLEY PEARSON, JR. 15 TAKEN ON BEHALF OF THE PLAINTIFF 16 IN MUSKOGEE, OKLAHOMA 17 ON SEPTEMBER 15, 2018 18 19 REPORTED BY: KAREN B. JOHNSON, CSR 20 21 22 23 2.4 25

1

Page 34 1 whether it be 1:00, 2:00 in the morning when I got 2 the phone call, I didn't wait, to make sure that 3 that inmate was being taken care of. 4 You know, you try to micromanage and you 5 try to do the very best you can, because just like 6 everyone in this room has children, parents, friends, has relatives they care about and they 7 8 want -- they all want to be assured that when their loved one or friend or whatever is in that facility 9 that they are taken care of. And I think that my 10 actions over the past 16 years, the due diligence I 11 12 did and the policy and procedures and the -- the state-of-the-art camera system that -- that at the 13 14 time and probably still does outweighs, is better 15 than any camera system in any facility in the state. 16 You know, that's pretty much where I wanted to go 17 with that, but, you know. When Michael was admitted into the 18 19 facility, on that same day, there were medical 20 records that were faxed to the nurse practitioner --21 Α Yes. 22 -- that actually demonstrated what 23 Michael's history was. 2.4 A Yes. 25 Did you have any involvement in that or Q

```
Page 41
1
     in your facility?
 2
               No, I can't say that I believe or
 3
     disbelieve. I know he had Stage IV cancer and it is
 4
     not easy. I believe -- you know, I know Mike
 5
     suffered. You know, Lowell, we've had, in my
 6
     career, I can't tell you how many inmates have come
     through that facility and were terminal and there
7
8
     wasn't nothing we could do for them.
9
               Sheriff, go ahead, I'm sorry.
          O
          Α
               It's just, you know, this is one of those
10
11
     things where we can debate it all day long, you
12
            I had a minor heart attack recently and, you
     know, there's just -- there's just so much that
13
14
     people can do for you, the rest is left up to you,
15
     and it's -- it's a fact of getting older and -- but
16
     I don't -- I don't think Turn Key, and I definitely
17
     don't think Nurse Smith would overlook any person.
     I stand firm with that and that's one of the reasons
18
19
     he was my physician before Turn Key come in, I
20
     believe that's one of the reasons they kept him.
21
               Talking about APRN Smith?
          Q
22
          Α
               Yes.
23
               What is the reason why you had Turn Key
          Q
2.4
     come in?
25
          Α
               Excuse me?
```

Page 42 1 What is the reason why you had Turn -- let 0 me ask you, there's a period of time in which the 2 facility had their own medical staff that was 3 4 employed? 5 A Correct. Then there was -- then Turn Key was hired 6 and they were there for about -- from about March of 7 8 2016 until that contract was terminated. I tell you, to provide better 9 Α Correct. medical care than what I was able to provide myself, 10 11 these people, I can't -- I don't have nothing but 12 good things to say about them. I believe it improved the quality of health care in the facility, 13 14 I believe inmates were saved because they were 15 there, with their ability to administer Narcan and 16 so many other things that come with this company, 17 you know. I think it saved the taxpayers a lot of money. I believe it saved a lot of lives and we'll 18 19 never know how many. 20 Was it a financial decision to where you 0 were able to contract the services of Turn Key for 21 22 less than if you had independently provided for the 23 services? 2.4 A It was more -- it was more expensive. 25 What was more expensive, Turn Key was? Q

```
Page 44
 1
     when a detainee is confined in your facility and
 2
     that they're experiencing a medical emergency to
 3
     make sure that they can get the emergency help that
 4
     they need; correct?
 5
               Yeah. And, Lowell, you're asking the
          A
     questions.
 6
 7
               Sure.
          0
 8
          Α
               And you've been an attorney here.
 9
          Q
               Right.
               And you have called me with medical
10
          Α
11
     concerns for your clients, and I was on it just like
12
     I would anybody else. Allen Counts has called me.
     And I'm going to tell you, if I know of somebody
13
14
     suffering, I'm going to find out.
15
          Q
               But in this case, you didn't know he was
     suffering?
16
17
          Α
               I didn't know it, but if I'd have known
18
     it --
19
               Because the information, did it get -- at
20
     what point did you find out the severity of the
21
     situation?
22
               You served me a tort claim.
          А
               So it was at that point, so before that,
23
          0
2.4
     did Turn Key ever notify you?
25
          Α
               No.
```

```
Page 45
1
          Q
               Did --
 2
               I -- Mike -- Mike knows, too. Mike has
 3
     sent me notes over the years. Mike is -- you get
 4
     ahold -- he knew he could send me a note.
 5
               Are you talking about --
          Q
 6
               From the jail. Yeah, Mike Smith.
               Okay. And, Sheriff, what -- what I'm
 7
8
     getting at is that while a detainee is confined in
9
     your facility, even though Turn Key is contracted to
     provide medical services, if that detainee is denied
10
11
     adequate medical treatment, then ultimately, the
12
     sheriff of Muskogee County at that time is
     responsible; correct?
13
14
          Α
               No, I don't. That's reason I --
15
          Q
               Who else?
16
               -- hired Turn Key.
          Α
17
               But Turn Key doesn't shirk their
          0
     responsibility ultimately at the end.
18
                                             I mean, I
19
     understand Turn Key is responsible for providing
20
     medical services, but when Turn Key doesn't do that
     or if they don't do that, then ultimately you're
21
22
     responsible.
23
               I think they done everything they could
2.4
     within their power for a man with Stage IV cancer.
25
     And I tell you what, when God comes knocking on the
```

```
Page 46
1
     door for you and me, and just like he did my wife,
 2
     there's no getting away from it. Now, we can make
 3
     you as comfortable as possible, and I swear to God
 4
     on everything that I know, we're going to do that
     and I -- and I truly believe that that was done in
 5
 6
     this case. You know, Mike --
7
               Go ahead.
          0
8
               Mike -- Mike was his own person, and I
     tell you, if I'd have known, I'd have been -- I'd
9
     have went and seen him personally.
10
               MR. ARTUS: It's been an hour, let's take
11
12
     a break.
13
               MR. HOWE:
                          Sure.
14
               THE VIDEOGRAPHER: Off the record.
15
               (Break taken from 12:02 to 12:14)
16
               THE VIDEOGRAPHER: We are back on the
17
     record.
18
               (By Mr. Howe) Sheriff, when you hired
          0
19
     Turn Key, you said -- or let me withdraw that
20
     question.
21
               You said there's so many allegations that
     you received daily as sheriff; right?
22
23
          Α
               Well --
2.4
               When you say "allegations," what are you
25
     referring to?
```

```
Page 48
1
     is 282, you probably got -- you got people -- you
     don't have enough room for everybody; right?
 2
 3
          Α
               No.
 4
               As a matter of fact, you got people piled
          O
 5
     on top of each other, don't you?
 6
               We tried not to, but there was times, yes,
     we -- I contracted with Craig County Jail, Cherokee
7
8
     County Jail to -- and I would have even 40, 30, 40
9
     inmates in these other facilities.
10
               Okay. But at this time, is that what you
          Q
11
     had?
               You know, whatever you -- you -- I'm sure
12
     you've got the figure and I'll -- I'll stipulate to
13
14
     whatever figure you got at the time.
15
          Q
               You also stated that while -- when you say
16
     you received so many allegations from detainees, do
17
     you receive so many allegations from detainees in
     addition to saying that they're sick and they're not
18
19
     getting --
20
          A
               Families.
21
               Oh, families, okay.
22
          Α
               Families, detainees. You know, they --
23
     they could send me a note, and I looked at every
2.4
     one.
25
               What are the reasons why a detainee is
          Q
```

```
Page 49
1
     sent to detox 115?
 2
          Α
               Excuse me?
 3
               What are the reasons why a detainee would
          Q
 4
     be confined to detox 115 when they were originally
 5
     housed in general population, cell block 1?
 6
               I don't understand the question.
               You understand -- or do you know if I say
 7
8
     detox 115, that's actually a unit in your facility?
9
               That's -- that's one of many. We've got a
     rubber room 113, 114, 15, all the way up to 111,
10
11
     those are just rooms off of -- now, if you have
12
     medical condition or -- or a mental condition,
     which, unfortunately, that's -- we -- we would put
13
14
     people in those rooms, that way they could be
15
     monitored with a camera system at all times, and we
16
     could monitor them when they're eating, you know,
17
     the jail staff, medical.
18
               Do you -- what is the reason why the Turn
19
     Key contract ended?
20
               It didn't end with me.
          A
               So was that because of the new
21
22
     administration?
23
               You would have to ask them, Lowell, I
          Α
2.4
     don't know.
25
               So did Turn Key terminate their -- or did
          Q
```

```
Page 51
1
     correct?
 2
          Α
               Correct.
 3
               And you agree with me the denial of
          0
 4
     medical care to a detainee while they're confined in
 5
     your facility --
 6
               Violation of policy.
               And denial of adequate medical care is a
 7
8
     violation of their constitutional right; correct?
9
               Well --
          Α
10
                           I'm going to object to the
               MR. ARTUS:
     form of the question because now you're getting into
11
12
     what the legal standards are for constitutional
     violation, which is vastly different than a policy
13
14
     violation. And the law is policy violation isn't a
15
     constitutional violation, and if we want to get into
16
     it, we can do that off the record or on the record,
17
     but as you know, it requires a standard of
     deliberate indifference.
18
19
               (By Mr. Howe) When a detainee comes into
20
     your facility with a serious medical condition, it's
21
     important that your facility know that; correct?
22
          Α
               Correct.
23
               It's also important when a detainee comes
2.4
     into your facility if their medical condition
25
     worsens, that the facility should know about that;
```

```
Page 56
 1
     area; correct?
 2
          Α
               Correct.
               As a matter of fact, when detainees are
 3
          0
 4
     sent to detox 115, that's also considered a form of
     punishment; correct?
 5
 6
          Α
               No.
               It's not?
 7
          0
 8
          Α
               No.
 9
               They don't view it as punishment?
          O
10
          Α
               No, we -- we put them down there so we can
11
     watch them, there's a reason we -- we got to put
12
     them down there, whether --
13
          0
               Okay.
14
               -- they're -- they're sick, they're a
15
     bully, they're -- they're -- you know, we got
16
     cameras everywhere there, even in the rooms, there's
17
     a reason for that. And the staff is going in and
18
     out of there constantly throughout the day bringing
19
     people in and out, so they -- I mean, they're there
     for them to see.
20
21
               So with the staff going in and out there
22
     constantly --
23
               You know, the inmate may think it's --
2.4
     it's punishment or because of that, but, no, we got
25
     to watch them and -- and --
```

```
Page 57
 1
               So who's watching them?
          0
 2
               Well, the -- the booking, they got windows
 3
     right there, they got cameras, they got the guy
 4
     right there sitting there, people coming in and out,
     officers and deputies, and the staff is going back
 5
 6
     there every hour.
 7
               So what you're saying is that there should
 8
     be eyes on them; correct?
 9
          Α
               In most cases, I mean, 350 inmates, and
     detox gets crowded, but it's -- it's the best place
10
11
     to keep an eye on someone.
12
               You -- you also believe that when you have
     somebody that's put in, say, for example, detox 115,
13
14
     one, for medical observation purposes for allegedly
15
     their own safety, that the facility should know that
16
     they need to -- their employees need to monitor that
17
     patient; right?
18
          Α
               Yes.
19
               And as a matter of fact, you can't say for
20
     certain whether the facility was actually notified
     that Michael Smith was reassigned there for medical
21
22
     observation; correct?
23
               I can't say, I believe it was, based on
          Α
24
     what the conversations Jeremy and I had.
25
               Okay. Well --
          Q
```

```
Page 59
1
     he's losing the inability (sic) to walk and that he
 2
     is -- and that he feels that something is seriously
     wrong with him, and it's known he has Stage IV
 3
 4
     metastatic cancer that we continue to refer to as
 5
     terminal, what was the harm in him not being sent to
 6
     the hospital?
                              Object to form.
7
               MS. THOMPSON:
8
               (By Mr. Howe) Or excuse me, what was the
     harm in him being sent to the hospital in that
9
10
     circumstance?
11
               I don't know what the reasoning was behind
          Α
12
     that, I don't -- you'd have to ask the nurse and the
     other employees of Turn Key, as well as the
13
14
     supervisors in the facility.
15
          Q
               But -- but you agree with me that Turn Key
     had the authority to make a decision that Michael
16
17
     Smith be sent to the hospital; correct?
18
               I do.
          Α
19
               And that wasn't done in this case;
          O
20
     correct?
21
               Not to my knowledge.
          Α
22
          0
               And you're aware that instead of sending
23
     him to the hospital, that he was actually confined
2.4
     to a detox 115 cell for medical observation;
25
     correct?
```

```
Page 62
 1
          Α
               Correct.
 2
               They can't get to their own food tray;
          Q
 3
     right?
 4
          Α
               Correct.
               And when medical staff, you would expect,
 5
 6
     is alerted of these issues and requests that he be
     seen, you expect them to take the proper steps to
 7
 8
     protect his medical -- Michael Smith's medical
 9
     needs; correct?
10
               Absolutely.
          Α
11
               Generally does the -- it's true that the
          0
     jail does not assign a wheelchair to somebody who
12
     can walk on their own, do they?
13
14
               I don't understand.
          Α
15
          O
               The facility does not provide a wheelchair
16
     to somebody that doesn't need one, do they?
17
          Α
               No, no, no.
               As a matter of fact, usually has to do
18
19
     with their inability to walk; right?
20
          Α
               Correct.
21
               Their inability to get around on their
22
     own; correct?
23
          Α
               Correct.
2.4
               You would also agree with me that when you
25
     hire Turn Key, you expect them to keep adequate
```

```
Page 63
1
     medical charts; correct?
 2
          Α
               Correct.
 3
               You also expect them, that when they are
          0
 4
     treating patients in your facility, that you are
     ultimately responsible for, to know the information
 5
 6
     related to that patient that's important to their
7
     care; correct?
8
          Α
               Yes.
 9
               Are you aware of in this case of whether
          0
     Turn Key actually did anything, other than provide
10
     -- well, let me ask you this, I withdraw that
11
12
     question.
13
               Turn Key has the authority, under the
14
     agreement that you have with them, to say that a
15
     detainee is -- needs to go to the hospital; correct?
16
          Α
               Yes.
17
               During this time period, was this a time
          0
     in which if an ambulance would be called and then an
18
19
     ambulance would then pick the detainee up and take
20
     them to the facility?
21
          Α
               Possibility, yes.
22
               Is it also a possibility that the facility
23
     staff had the ability to take a detainee to the
24
     hospital?
25
               Every employee of that jail had that.
          Α
```

```
Page 64
 1
               So you didn't even need an ambulance to
          0
 2
     get there; correct?
 3
               Yes, didn't, no, no.
          Α
 4
               As a matter of fact, your facility staff
          Q
     had the authority, while a detainee was in custody,
 5
 6
     to take them to the hospital; correct?
               Call an ambulance or --
 7
          Α
 8
          0
               And when the detainee --
 9
               And they -- we don't get charged for using
     EMS.
10
11
               Because there's a separate agreement;
          0
12
     right?
               No, they just county government, they
13
          Α
14
     don't charge us.
15
          Q
               Sure.
                      Okay. So you don't have to pay for
16
     Muskogee County EMS; right?
17
          Α
               No.
18
               So there's not really --
          Q
19
               As far as expenses, that don't play into
          Α
20
     this case, I don't believe.
               Well --
21
          Q
22
          Α
               For taking him to the hospital.
23
               So in this case, your facility and Turn
          0
2.4
     Key have a responsibility to communicate regarding
25
     Michael Smith while he is confined in your -- while
```

```
Page 85
 1
          Α
               Correct.
 2
               And detainees do not have the ability to
          0
     personally call 911 for an ambulance while in
 3
 4
     custody from a -- the facility phone, do they?
          Α
 5
               No.
 6
               Now, as a matter of fact, the medical
     staff has the ability to call 911; correct?
 7
 8
          Α
               Everybody, every employee of that jail has
 9
     that ability.
10
               And that would also include Turn Key
          Q
     medical staff; correct?
11
12
               Turn Key medical on down to the runners
13
     and --
14
               But detainees do not?
          Q
15
               Do not.
                        They do not.
16
               And, also, when we talk about the kiosk,
          0
17
     we talk about is that how they would also access a
18
     phone in that section of the facility, once, you
19
     know, you got detox 115, the room, and then they get
20
     out and then there's the open area where the kiosk
21
     is?
22
          Α
               Yes.
23
               Is there also a phone there or can you --
2.4
     do you use the phone through that kiosk? How does
25
     that work?
```

```
Page 97
 1
     is not --
 2
               MS. THOMPSON: Same objection.
 3
               (By Mr. Howe) But the medical record is
          Q
 4
     from Cindy Bilyeu, who is not facility staff;
 5
     correct?
 6
               Well, I don't know.
               Well, isn't general --
 7
          0
 8
          Α
               Based on what the information I got from
 9
     Jeremy, this was -- this was done just like by the
10
     book.
11
               Well, Jeremy said he didn't know anything
          0
12
     about Michael being sent there because he didn't
13
     approve it.
14
               When we talked, he explained to me where
          Α
15
     Mike was put, after the tort claim was filed and,
16
     you know, all -- whatever medicine and this and
17
     that, of course, that's out of my league, but he --
18
     he did his best to attempt to explain to me that
19
     based on his opinion and mine, I think everything --
20
     policy was followed.
21
               Can you punish inmates for seeking medical
22
     help?
23
               Absolutely not. That's not punishment.
          Α
2.4
               And a detainee -- and a detention officer,
25
     when a detainee, for any reason, is assigned to
```

```
Page 103
 1
     case the same as what the actual individualized
     treatment plan is?
 2
 3
               Well, I mean, you're getting into --
          Α
               Because it's not.
          O
               Well, that's your opinion, Lowell.
 5
          Α
 6
          Q
               No, but I understand --
               This is a -- this is a jail facility with
 7
          Α
 8
     350 soul -- 300 to 350 souls in it, and you've got
     Turn Key, who is a professional organization that
 9
     their sole purpose is here to help us preserve life,
10
     not to preserve us from getting in lawsuits, all
11
12
     right, and -- and, in my opinion, based on my
     dealings with Turn Key and the things that went on
13
14
     in that facility, I think they saved lives, I think
15
     they done everything within their power and
16
     knowledge, and with Mike Smith, the -- the nurse, I
17
     have full faith that these people done everything
18
     within their power to take care of this man.
19
               Now, Mike Smith, Mike that I grew up with
20
     had his own, you know, communication skills, they
21
     had theirs, if there was a breakdown, which I think
22
     maybe there was here, I don't know, but I wasn't
23
     there, I didn't know about it till after the tort
2.4
     claim, but based on all the information I seen, I
25
     think they done everything within their power to
```

```
Page 104
 1
     help Mike. Now --
 2
               So, again, Turn Key -- well, let me just
 3
     ask you this --
 4
          Α
               I'm not going to change my opinion,
     Lowell.
 5
 6
          Q
               I'm not asking you to change your opinion
 7
     about Turn Key.
 8
          Α
               Okay.
 9
               What I am asking you, Sheriff, is to tell
          O
     me are you aware of a written treatment plan for
10
     Michael Smith?
11
12
               No, I'm not. No, I'm not.
               You would agree with me that it's against
13
          0
14
     policy to leave an inmate laying in their own urine;
15
     correct?
16
               It's more than just policy.
          Α
17
          Q
               As a matter of fact --
               It's a moral.
18
          Α
19
               It's inhumane, isn't it?
          Q
20
               It's very inhumane.
          Α
21
               It's barbaric, isn't it?
          Q
22
          Α
               In my opinion, yes.
23
               It's -- it's depraved, isn't it?
          Q
2.4
          A
               You know, I got loved ones, you got loved
25
     ones.
```

```
Page 105
1
               Right. Right. But it's depraved, isn't
          Q
 2
          Wouldn't that be depraved?
     it?
 3
               You bet you.
          Α
 4
               And what about not only leaving them to
          Q
     lie in their own urine, but their own feces, it's
 5
 6
     just as bad, isn't it?
               It's pretty bad, Brother. I think you
7
8
     know -- everybody in this room knows how I feel
9
     about that that knows me.
               And it's also against policy to not -- for
10
          Q
     the facility not to perform proper cell checks;
11
12
     correct?
13
          Α
               Absolutely.
14
               It's also -- you would agree with me when
15
     you have a detainee that has basic needs, detainees
     have basic needs, and what I would mean by that is
16
17
     they need to have the ability to use a toilet on
18
     their own; correct?
19
               Right.
          Α
20
               They need to have the ability to clean
          O
     themselves; correct?
21
22
          Α
               They need to, they don't always have that.
23
               Okay. But they -- it's something that if
          0
2.4
     they can't do it, somebody needs to help them do it
25
     while they're in the facility; correct?
```

```
Page 107
 1
     receive medical care while they're in your facility;
 2
     correct?
 3
          Α
               Correct.
 4
               And it's against policy, when you have a
          Q
     detainee who's unable to use the rest room, it's
 5
 6
     against policy not to help that detainee use the
 7
     rest room; correct?
 8
          Α
               What?
 9
               Or to use the bathroom, to use their
          0
     toilet. When you have a detainee in your facility
10
11
     that cannot use the toilet on their own, it's
12
     against policy to not have your facility staff --
13
          Α
               Right.
14
               -- assist them; correct?
          O
15
          Α
               Right.
16
               It's also against your policy if they
          Q
     can't clean themself up --
17
18
          Α
               Yes.
19
               -- to -- for your facility staff --
          Q
20
               I think we've made that abundantly clear.
          Α
21
               Okay. But I'm -- but it's also against
          Q
22
     your policy --
23
               I'll stipulate to that, Brother, I'm going
          Α
24
     to tell you --
25
               Let me ask you if you'll stipulate to it's
          Q
```

Page 108 1 against the policy that if a detainee requires 2 assistance to access the toilet so that they could use the rest room, to clean himself up, to keep a 3 4 clean cell, to bathe themselves, to get their own 5 food tray and be able to eat, to change their own clothes, to take medicine, and to get emergency care 6 if they need it --7 8 Α I think we've already covered that. And is it -- what I'm saying, though --9 Q I've said yes. 10 Α 11 But it is against policy Let me finish. 0 12 that if they can't do those things, that the facility staff is responsible for assisting them in 13 14 that; correct? 15 I totally agree. 16 In review of these records, I have not 0 17 seen any proof where any person ever approved the 18 housing assignment of reassignment of Michael Smith 19 to detox 115, have you seen any documents that show 20 that? Object to the form. 21 MR. ARTUS: 22 Q (By Mr. Howe) Where the facility staff 23 approved it? I have where medical -- Cindy Bilyeu 24 actually said that he needed to go there for his own 25 safety, but I'm saying I did not see anything --

```
Page 111
 1
     responsibility to provide adequate medical care to
 2
     the detainees; correct?
 3
          Α
               Correct.
 4
               We also were talking about Turn Key and we
          Q
     were talking about Turn Key, Turn Key's
 5
 6
     responsibility pursuant to their contract -- have
     you seen their contract?
 7
 8
          Α
               Yes.
               Okay. I'm going to hand you what's -- let
 9
          0
     me see, I'm going to hand you what's been previously
10
11
     introduced in these proceedings as Plaintiff's
12
     Exhibit 22. Do you recognize that?
13
          Α
               Yes, I do.
14
               Take a chance to flip through it.
15
     it's identified, again, as Plaintiff's Exhibit 22,
16
     and it's -- on the bottom it says DDR Number 5, and
17
     it goes from Pages 97 --
18
               Yes, I'm very familiar.
19
               -- until 109.
          Q
20
               I mean, I haven't read it in a while,
          Α
21
     but --
22
          Q
               But it goes to Page 109.
23
          Α
               Yes.
2.4
               So if you look at Page 109, Sheriff, which
25
     is the very last page.
```

Charles Pearson

September 15, 2018

```
Page 112
 1
          Α
               Yes.
 2
               This shows that this is the contract and
 3
     where it says Charles Pearson, that's your
 4
     signature; correct?
 5
          Α
               Correct.
 6
               And Flint Junod, he's a CEO or COO for
 7
     Turn Key; correct?
 8
          Α
               Correct.
 9
               And then this contract's also approved by
          O
     the county commissioners; correct?
10
11
          Α
               Right.
12
               This is the actual contract that you
     entered into with Turn Key to provide medical
13
14
     services to the facility; correct?
15
          Α
               Yes.
16
               But you did not contract with Turn Key to
          0
17
     provide any other services, other than medical;
18
     correct?
19
          Α
               No.
20
               I also want to turn your attention to what
          Q
     I previously introduced as Plaintiff's Exhibit 20,
21
22
     which is actually -- it says 13-1 on front it, it
23
     says DDR Number 5.
2.4
          A
               Uh-huh. Yes.
25
               It's Pages 42, and then it goes to 93,
          Q
```

```
Page 121
1
          Α
               Yes.
 2
               Is it important for you to know when the
     physician that's been hired by Turn Key is -- is
 3
 4
     showing up on Mondays and Thursday evenings, is it
 5
     important for you to know that? Let me ask you
 6
     this, I can rephrase this question.
               When I hired them to handle it, I trust
7
8
     them to handle it, and based on what I went through
9
     as sheriff and what -- I had 24-hour coverage then
10
     and I didn't before.
11
               This nurse physician, this is a very
12
     important part of providing medical services;
13
     correct?
14
               Everything in here is important.
          Α
15
          Q
               Right. But what I'm saying is the nurse
16
     physician who's supposed -- that's referred to in
17
     this as a jail doctor, them visiting twice a week
18
     for sick call, that's an important service; correct?
19
               MS. THOMPSON:
                              Lowell, you said nurse
20
    physician.
               MR. HOWE: No, I said Nurse Smith, who's
21
22
     also -- I said the physician or Nurse Smith or who
23
     also is referred to in here as being the person
24
     that's the jail doctor.
25
               MS. THOMPSON: I just -- I just wanted to
```

```
Page 127
1
     Number 21 and I want to refer you to Pages Number
 2
     388 and 389 of this document.
 3
          Α
               Let's get to it.
               No, you need this. That's your copy, sir.
          Q
 5
          Α
               Okay.
 6
          Q
               That is actually the document.
               That I just spoke about, medical
 7
          Α
8
     questionnaire, the triaged when they come in, okay.
9
               So in looking at that document -- you just
          0
     stated that you were aware that Michael Smith had
10
     Stage IV metastatic cancer. On that document, the
11
12
     purpose of that, when they're triaged, is determine
     what their medical issues are when they come into
13
14
     your facility; correct?
15
          Α
               That's correct.
16
               And the responsibility of that is the
          0
     booking officer; correct?
17
18
               Correct.
19
               And that document, what that's supposed to
20
     do is give you an understanding of what the exact
     health condition is of that detainee when they're
21
22
     booked in; correct?
23
          Α
               Correct.
2.4
               And looking at that document, one of the
25
     ways to verify that the questions that were asked
```

```
Page 129
 1
 2
               So we'll know. It's for us, that ain't
 3
     for him or you, this is for us and Turn Key, this
 4
     ain't for you.
 5
               It's not? Then why is the detainee
 6
     required to sign it?
               He's not required to sign it.
 7
          Α
 8
          Q
               Well, why is there a signature place for
 9
     it?
               They had somebody put it on there, OTIS,
10
          Α
11
     when they designed this system 20 years ago put that
12
     in there, that was back when we used to use cards.
13
               So are you saying that it is not --
          0
14
               This is Muskogee County, Brother.
          Α
15
          O
               I'm asking, are you saying it is not the
16
     policy, practice or procedure of detainees to be
17
     required to sign that form?
18
               No, not to my knowledge, it's not.
19
               Are you aware that if you read through the
20
     questions that were asked and the answers that were
21
     given, it states that Michael Smith had no medical
22
     issues?
23
               Yeah.
          Α
2.4
               But we know that's not true; correct?
          Q
25
               We know that now, but we didn't --
          Α
```

```
Page 132
1
                    We'll let them do it after we do
          Α
 2
     their property and all that, then we allow them to
 3
     sign that, and I think there's another piece of --
 4
     deal that goes with it, but as far as this, and I
     can't remember, I've had this discussion with my
 5
 6
     staff, and I don't remember what -- what it was
     because it's been so long ago, but this
7
8
     questionnaire was not -- this is a booking
     questionnaire, they also had another one that we
9
     used. See, this is something --
10
11
               Where is that?
          0
12
               You going to let me finish?
               Well, I thought you answered my question.
13
          0
14
               No, I'm going to finish. We -- Turn Key
          Α
15
     was a fairly new deal, that way we had 24-hour
16
     medical coverage. Now, prior to them coming in, we
17
     had a document that our nurse would meet the inmate
18
     down there and fill that out, and if she wasn't
19
     available, then one of the booking, and they -- I
20
     don't think they signed it at all, it was just for
21
     our information, are you suicidal, boom, you know,
22
     standard questions we've asked ever since 1991 when
23
     I started.
2.4
               Now, when Turn Key come in, they may have
25
     had a different document that we don't -- I don't
```

```
Page 137
 1
               And it's against policy if that physician,
          0
     in this case, APRN Smith, does not visit twice a
 2
 3
     week; correct? Right?
 4
               When I had it, yes, but when -- you know,
          Α
     I don't know what resources they had in there and I
 5
 6
     don't know what their requirement was and I can't
 7
     answer for Turn Key.
 8
               It's against policy to deny a detainee's
     access to sick call; correct?
 9
               I never deny them that.
10
          Α
11
               So that's a yes?
          0
12
               No, it's not, I'm not going to agree with
     on something I don't know what you're talking about.
13
14
               MS. THOMPSON: Lowell, are you referring
15
     to Turn Key or jail policies right now?
16
               (By Mr. Howe) I'm talking about in
          Q
17
     general, Turn Key doesn't get to a detainee,
     generally speaking, on sick call unless they can put
18
19
     in the request, so what I'm saying is --
               Sure, they can.
20
          Α
21
               Is it against -- they get on the sick
22
     call?
23
               I think we got documentation that they did
2.4
     see him several times.
25
               Is it -- so let me ask my question again.
          Q
```

```
Page 138
1
     Is it against policy to deny a detainee's access to
 2
     sick call, yes or no?
 3
               MS. THOMPSON: Is that Turn Key policy or
4
     a jail policy?
 5
               THE WITNESS: Yeah.
 6
          Q
               (By Mr. Howe) I'm talking about the jail
7
    policy.
              Because you --
8
          Α
               The jail policy is we will give -- we will
     supply you adequate medical care and that's what we
9
     did.
10
               And that means not denying access to sick
11
          0
12
     call?
13
          Α
               Yeah.
                      I mean --
14
               It's also the policy --
          Q
15
               -- who denied him access? Do you show me
     where he's denied access?
16
               Sir, I'm -- Sheriff, I'm not -- it's okay,
17
     let's slow down, I'm not saying that -- I'm telling
18
19
     you or asking you questions about your policy, I'm
20
     not -- it's up to the jury to decide.
21
               Then read the policy, I did.
          Α
22
          Q
               I have, too.
23
               I wrote it, me and Jeremy wrote it, I know
          Α
2.4
     what's in it.
25
               Let's slow down, why don't we just see
          Q
```

```
Page 139
1
     if -- my question -- what I'm going to ask you is if
     your jail policy is this, if this doesn't happen, is
 2
 3
     it against policy.
 4
               Do you have proof that my employees let
          Α
     him lay in his --
5
 6
               MR. ARTUS: Hold on.
               THE WITNESS: You know, I'm sick of this.
7
8
               MR. ARTUS: Hold on.
9
                             I'm not getting paid to be
               THE WITNESS:
10
     here.
11
               MR. HOWE: Let me just get through so you
12
     can get out of here.
               (By Mr. Howe) Is it against policy to
13
14
     deny prescribed medication to inmates at the lobby
     window?
15
16
          Α
               What?
17
               Your policy, is it against policy to deny
          Q
     prescribed medications to -- for inmates from like
18
19
     an outside family member that are delivered to the
20
     lobby window?
21
          Α
               No.
22
               MR. ARTUS: He's asking you if family
23
     members can bring in medicine.
2.4
               THE WITNESS: Yeah, they can bring
25
     medicine, we encourage them to, as long as it's not
```

```
Page 140
1
     scheduled.
 2
               (By Mr. Howe) I agree. And it's against
 3
     policy to deny them that when they follow the proper
 4
     procedure; right?
 5
               When they follow the proper procedure.
          Α
 6
          0
               It's against policy to ensure that
     detainees are thoroughly examined to ensure that
7
8
     they receive proper care; correct? Right, yes?
9
               What?
          Α
               Is it against -- it's against policy to
10
11
     ensure that detainees in your facility are
12
     thoroughly examined to ensure they receive proper
13
     medical care?
               MR. ARTUS: You're saying it's against
14
     policy for them to deny -- what?
15
16
               THE WITNESS: That don't make no sense,
17
     Lowell.
18
               (By Mr. Howe) It's against policy, excuse
19
     me, thank you. It's -- you would agree with me it's
20
     against policy if detainees are not thoroughly
21
     examined to ensure that they receive proper medical
22
     care?
23
               We triage them when they come in the door.
          Α
2.4
               Okay. Is it against policy to provide a
25
     wheelchair?
```

```
Page 141
1
          Α
               What do you mean thoroughly, you mean --
 2
               I'11 --
          Q
 3
               -- blood pressure, all that, we're not --
          Α
 4
     I mean, we're not Muskogee ER, I mean, we're
     Muskogee County Jail, we don't -- I don't know what
 5
 6
     you're getting at, Brother.
               It's all right. I'll just ask you another
7
8
     question. Is it against policy to provide a
9
     wheelchair to an inmate that's not in need of one?
10
               That ain't even in policy. We'll supply
          Α
11
     them whatever they need to move around in the jail,
12
     that's -- that's -- as long as it's safe for the
     other inmates, as well as the staff and them.
13
14
               Generally speaking, you don't give
15
     wheelchairs to people that don't need them, do you?
16
               Well, I'm sure we have.
          Α
17
               But I'm saying generally speaking, your
          0
     policy is not to give a wheelchair to somebody that
18
19
     doesn't need one; correct?
20
               Correct.
          A
21
               Would you agree with me it's against
22
     policy to deny a detainee that's experiencing
23
     medical emergency transport to a hospital?
2.4
          Α
               I'll agree.
25
               It's against policy to have inadequate
          Q
```

```
Page 143
1
     this?
 2
               (By Mr. Howe) Is it against policy for
 3
     your facility to fail to preserve evidence?
 4
          Α
               You damn right.
 5
               Is it against policy to deny a detainee a
          0
 6
     grievance form?
7
          Α
               Yes.
8
               Is it against policy to deny a detainee a
          0
9
     sick call form?
10
          Α
               Yes.
               Is it against policy to not ensure a
11
          0
12
     detainee has a working CIN PIN number so they can
13
     use the kiosk?
14
          Α
               That's kind of a technical question, I'd
15
     have to internalize that one.
16
               When you say "internalize," what does that
          Q
17
     mean?
18
               Think about it before I answered it, and I
19
     haven't -- I don't even really -- those things
20
     change, the technology changed, and all of us, you
     know, I'm not much of a tech, I barely can use this
21
22
     iPhone.
23
                      Sheriff, but you would agree with
          0
               Yeah.
2.4
     me that the PIN number, the CIN PIN number the
25
     detainees are assigned is a vital --
```

Page 158 1 there's some things I know that -- Mike was my 2 friend, and I'm going to tell you, if I had any 3 notion -- and, yes, we communicated, I can't tell 4 you that we did after this or during this, I think I did receive a call or Lisa or one of his relatives 5 6 and it really bothered me. But as far as, you know, on the record, I 7 8 want to say that I think Turn Key done a lot for Muskogee County, made things better, no one agrees 9 with the treatment that they're placed in in a jail, 10 I mean, you're confined, you don't have no room, 11 12 it's miserable, you know. But, you know, for the record and for the 13 14 family, I'm sorry, and if these things did occur, 15 I'm terribly sorry. And you're right, the buck 16 stops with me, and I -- if -- if you can show me, 17 I'll take -- I'll take it, I'll take it myself, you know, because it stops with me, and, you know, 18 19 that's all I got to say. 20 MR. HOWE: Pass the witness. 21 CROSS-EXAMINATION 22 BY MR. ARTUS: 23 Mr. Pearson, you would agree, and I just 0 24 want to clarify, I mean, I think it's been obvious, 25 policy of the jail is to provide medical care to

```
Page 159
 1
     inmates; is that correct?
 2
               That's correct.
          Α
 3
               If one of your employees or one -- or one
          0
 4
     of Turn Key's employees violated that policy, I
 5
     mean, didn't provide medical care, that would be a
 6
     violation of your policy?
               That would be a violation.
 7
 8
               It's a -- it's a -- and you had the
     contract with Turn Key to provide medical care;
 9
10
     right?
11
          Α
               That's right.
12
               And that contract required them to be
          Q
     there 24/7, 365; right?
13
14
          Α
               Yes.
15
          O
               Twenty-four hours a day, seven days a
16
     week, 365 days a year; right?
17
          Α
               Yes.
               And it also required Nurse Smith to make
18
19
     two visits a week; right?
20
               A nurse, doctor.
          Α
               To provide a clinic; right?
21
          Q
22
          Α
               Yes.
23
               And as far as Turn Key, Nurse Smith, their
          0
2.4
     staff, if there's a medical issue, the jail and the
25
     jail employees rely on their professional opinion as
```

```
Page 160
 1
     to what needs to be done, in this case, for Michael
 2
     Smith; right?
 3
          Α
               Correct.
 4
               The records show in this case that Michael
          Q
 5
     Smith was seen by Turn Key employees five times in
 6
     the 18 days he was in the jail, and are you aware of
     any time Turn Key staff telling your staff to send
 7
 8
     him to the hospital?
 9
               Not to my knowledge.
               And when we've been talking about, oh, who
10
          O
11
     has the right to move Turn -- Michael Smith down to
12
     115 or who doesn't have the right, do you remember
     those questions?
13
14
          Α
               Yes.
15
          O
               So if Nurse Bilyeu says to staff, hey, I
     think Mike -- Michael Smith needs to go down to 115,
16
17
     they're going to follow that, aren't they?
18
               I would expect them to, yes.
19
               MR. HOWE: Objection; form.
               (By Mr. Artus) Because you rely on Turn
20
          Q
21
     Key to tell you what to do; right?
22
          Α
               Yes.
23
               As far as medical care goes; right?
          Q
2.4
               Correct.
          Α
25
               And as far as a special treatment plan,
          Q
```

```
Page 161
1
     you know, he was talking about chronic care plans,
     do you remember that, you guys kind of got in a
 2
 3
     fight with each other, do you remember that?
               Yeah, I mean, that's kind of like out of
 4
          Α
     my league, I think.
 5
 6
          Q
               Well, I mean --
               MR. HOWE:
 7
                         We fought for years.
8
               THE WITNESS:
                             Yeah, we have.
9
          Q
               (By Mr. Artus) A treatment plan is what
     Turn Key says it needs to be; right?
10
11
          Α
               Yeah.
12
               So if they say, hey, Michael Smith needs
     to be down in 115, that's part of the plan; right?
13
14
          Α
               Right.
15
               If they say, hey, he needs to be put on
     these certain medications, that's part of the plan;
16
17
     right?
18
               Right.
19
               And if they say, hey, he needs his blood
20
     pressure checked so many times or before he gives
21
     this medicine or not -- or not taking this medicine,
22
     that's the plan; right?
23
          Α
               Right.
2.4
               Okay. And then are you aware ever of
25
     Nurse Smith or any complaints about Nurse Smith not
```

```
Page 165
 1
          Α
               Right.
 2
               So it's done.
          Q
 3
               I think there's another form out there
          Α
 4
     somewhere, I don't know where. All right. I agree,
 5
     yes.
 6
          Q
               Now, there's been testimony about, well,
     there's -- you don't -- you got -- you hire people
 7
 8
     to do their job; right?
 9
          Α
               Right.
               And -- and we hire Turn Key to do their
10
          Q
11
     job; right?
12
          Α
               Right.
13
               And does that mean you have to hire
14
     somebody else to look at the person you hired to
15
     make sure they're doing their job?
16
          Α
               No.
17
               And then you have to hire someone to look
          Q
     at that person to make sure they're doing their job?
18
19
          Α
               No.
20
               But if somebody's not doing their job, an
          Q
     inmate can file a grievance; right?
21
22
          Α
               Right.
23
               Now, while Michael Smith was in the jail
2.4
     during the relevant period, which was March 15th,
25
     2016, to April 2nd, 2016, did anybody ever complain
```

```
Page 166
 1
     to you about the treatment he was receiving or that
     he was receiving poor treatment?
 2
 3
          Α
               No, no.
 4
               Did any of his family members ever call
          O
 5
     you?
 6
               I don't believe I received anything till
     after he was already in the hospital and tort claim
 7
 8
     was filed. I can't remember.
 9
               Let me ask you this, when the tort claim
          0
     was filed, was that the first time you ever knew of
10
11
     any mistreatment claims?
12
               Yes, yes, yeah.
               And by then, all the videos already
13
14
     recorded over itself, hasn't it?
15
               MR. HOWE: Objection; form.
16
               THE WITNESS: Yes.
17
               (By Mr. Artus) Okay.
          Q
18
               We have a limited storage.
19
               It's against policy to let any inmate just
20
     lay in their own feces or urine; right?
21
          Α
               Absolutely.
22
               And it's against policy to not let an
23
     inmate see medical if they're requesting it;
2.4
     correct?
25
          Α
               Correct.
```

```
Page 167
1
               And in addition to the kiosk, people can
          0
     punch the intercom and request to see medical;
 2
 3
     right?
 4
          Α
               Right.
 5
               And in addition to pressing the button,
          0
 6
     they can ask for a form to be put on sick call;
7
     right?
8
          Α
               Correct.
 9
               And in addition to that, Turn Key has
          Q
     somebody coming twice a day passing medicine; right?
10
11
          Α
               Yes.
12
               And in this case, we know that Michael
13
     Smith was seen twice a day by someone from Turn Key
14
     medical staff giving his medicine?
15
          Α
               Right.
16
               MR. HOWE: Objection; form.
17
          Q
               (By Mr. Artus) So at any time he can
18
     complain to them; right?
19
               He also had employees bringing out
     specialized food, I mean, there's so many other
20
     things that go on here.
21
22
               But the policy is if anybody -- if anybody
          0
23
     disregarded his -- his -- knew that he had a medical
2.4
     problem that needed immediate attention and they
25
     disregarded it, that would be a violation of your
```

| | Page 168 |
|----|----------------------------------------------------|
| 1 | policy? |
| 2 | A Absolutely. |
| 3 | Q And you never became aware of that until |
| 4 | you got the notice of tort claim; is that correct? |
| 5 | A That's correct. |
| 6 | Q Or that allegation, anyway; right? |
| 7 | A Allegation, yes. Tort claim. |
| 8 | MR. HOWE: Go off the record for a minute. |
| 9 | THE VIDEOGRAPHER: Off the record. |
| 10 | (Discussion off the record) |
| 11 | THE VIDEOGRAPHER: We are back on the |
| 12 | record. |
| 13 | MR. ARTUS: Okay. I'm going to pass the |
| 14 | witness. |
| 15 | CROSS-EXAMINATION |
| 16 | BY MS. THOMPSON: |
| 17 | Q I just have a few more questions for you, |
| 18 | Sheriff, so you can get out of here. |
| 19 | A Okay. |
| 20 | Q And just to remind you and everybody that |
| 21 | my name's Paulina Thompson, I represent Turn Key |
| 22 | Health Clinics, LLC, and you're still under oath. |
| 23 | If you have any questions or didn't understand my |
| 24 | question, please make sure to ask. Okay? |
| 25 | So there's been some testimony that you |

```
Page 169
 1
     agree it's your responsibility to make sure that
 2
     inmates receive adequate health care; correct?
 3
          Α
               Correct.
 4
               So it would be up to you to make sure that
          0
 5
     the health care company or contractor continues to
 6
     provide adequate medical care or they wouldn't be a
     contractor there anymore; correct?
 7
 8
          Α
               Correct.
 9
               And did you ever have an issue with Turn
          0
     Key not providing adequate medical care that you
10
     know of?
11
12
               No, ma'am, just complete the opposite.
          Α
               Have you ever observed or had knowledge of
13
14
     any Turn Key employees mistreating or abusing
15
     inmates?
16
               No, ma'am.
          Α
17
               Failing to respond to inmates' medical
          Q
18
     needs?
19
               I'm just going to go on record and say
20
     they exceeded my expectations.
21
               Thank you for saying that. So as far as
          Q
22
     you know, you do not -- you do not have any
23
     knowledge of employees of Turn Key deliberately
2.4
     ignoring medical needs of inmates?
25
          Α
               Absolutely not.
```

```
Page 172
1
    personnel?
 2
               And also to see my employees and let them
          Α
 3
     know how much I appreciate what they're doing.
 4
          0
               During these visits, did you ever observe
 5
     Turn Key employees behave in any way that would lead
 6
     you to believe that they were ignoring medical needs
7
     of --
8
               No, ma'am.
          Α
9
               -- inmates?
          0
               I can't say anything bad, you know, it's
10
          Α
11
     not really a long period of time that we were
12
     together, but what -- it was obvious that the
     complaints and things dramatically went down when
13
14
     Turn Key come in.
15
          0
               And --
16
               For me. I can't speak for Loyd and those
          Α
17
     guys, but I can tell you my life got a lot better.
18
               Well, that's -- that's good. So it sounds
19
     like you don't have any personal knowledge as to how
20
     Michael Smith was treated while he was there --
21
               No, I don't.
          Α
22
          Q
               -- since you didn't see him?
23
          Α
               I didn't.
24
               But did anybody complain to you regarding
25
     his treatment this last time he was in jail that you
```

```
Page 175
 1
     of those cells, somebody would see it on the camera?
 2
          Α
               Yes.
 3
               And during the med pass, were Turn Key
          Q
 4
     employees supposed to be accompanied by a jail
 5
     employee?
 6
          Α
               Yes.
               Was that for security reasons?
 7
          0
 8
          Α
               Policy.
 9
               So --
          Q
               No one goes into a cell block, even an
10
          Α
     employee, by theirselves, not supposed to. Not
11
12
     saying they don't do it, because I've caught them,
13
     you know.
14
               So for a Turn Key employee to go down
          Q
15
     there without a jail staff or accompanying them --
16
               That was against policy.
          Α
17
               -- that would be against policy?
          Q
18
               It's against the jail standards, it's, you
19
     know, it's just --
20
               Would you agree that most inmates that are
          Q
     in jail do not want to be there?
21
22
          Α
               Oh, no, some of them do.
23
               But most of them --
          Q
2.4
               Just kidding, no, ma'am, no one wants to
          Α
25
     be there. I mean, it's just like nobody wants to be
```

Page 177 1 if -- if we took every inmate said I need to go to 2 the hospital, there wouldn't have no inmates in 3 jail, I mean, nobody wants to be there, they need a 4 vacation, they need a break. I'm not saying that 5 happened in Mike's case, I'm just saying that's 6 pretty common, you know, everybody that comes in the jail, they want -- I'm this, I'm that, you know. 7 8 So would you defer to a medical provider to determine whether they actually have a medical 9 need? 10 That's the reason we started the triage so 11 Α 12 we -- you know, if we could get some indicators through blood pressure, you know, the initial exam, 13 14 that would give us an indication of -- because I 15 wanted to -- I always wanted to err on the side of 16 caution, I mean, if there was any doubt, let's take 17 them to the hospital. And we would refuse them at 18 the door and make the arresting officer do it, you 19 know, and so that's -- that's one of the questions 20 that I had after the tort claim was filed, based on what I had heard from the officers, or whatever was 21 22 said in something, I can't remember exactly what it 23 was, why he wasn't just sent on then, if he was 24 complaining from the moment of arrest, you know, but 25 those are just -- these are just speculations, it's

```
Page 178
1
     nothing I went right into, but it was a question I
 2
     think I asked Jeremy and I don't remember what his
 3
     response was then.
 4
          0
               Uh-huh. So it sounds like in situations
     like that, if, say, an inmate is asking for medical
 5
 6
     assistance or to go to the hospital, whatever it may
     be, you would defer to a Turn Key employee?
7
8
          Α
               Yes.
9
               MR. HOWE: Objection; form.
               (By Ms. Thompson) And that's because they
10
          Q
11
     have the medical training and you don't; correct?
12
                       I mean, you know, I'd said in the
               Right.
     policy and things that when I was running it, you
13
14
     know, it's -- you look at somebody and their pupils
15
     are dilated or, you know, there's so many things
16
     that you can miss and especially if you're not
17
     trained and we're trying to fake our way through it,
18
     and with the new drugs and the new things that are
19
     going on, so Turn Key gave us another safety net
20
     that I think probably saved a lot of lives, or saved
21
     a lot of money as far as hospitalization, whether
22
     through the taxpayers, through whatever system.
23
               With reference to the book-in sheet that
          0
24
     you and Lowell discussed earlier about the
25
     signatures missing in that sheet, so in that booking
```